



## City of Dixon

### Employee **Star** Award Recipients

2015



*George Silva* from the Wastewater Division of the Public Works and Utilities Department was awarded a STAR Award from the City Manager, Jim Lindley on August 27, 2015 during a quarterly safety committee meeting. George has been an active member on the safety committee and a delegate for meetings with Northern California Cities Self Insurance Fund (NCCSIF). In these endeavors he has gone over and above in his service to the City. He is truly a great example for his fellow employees.

*Paul Phyfer* from the Building Division of the Community Development Department was awarded a STAR Award from the City Manager, Jim Lindley on October 6, 2015. Paul was nominated by a resident whom he assisted with an electrical issue. He was commended on getting their electricity turned back while explaining the process in great detail. He was extremely quick and efficient on top of having superb customer service skills. Paul made an otherwise difficult situation manageable. The City of Dixon can be proud to have him as an employee and public servant.



### 2015 Employees of the Year



*Jean Lizarraga and Janet Hull* from the Recreation Division of the Public Works and Utilities Department were awarded a STAR Award from the City Manager, Jim Lindley on October 6, 2015. This team brought back Special Events to the Community, "Movie in the Park". On June 20, 2015 various businesses and the City of Dixon sponsored the Disney movie "Maleficent" at the Women's Improvement Park in Downtown Dixon. Door hangers were distributed to resident

homes by the Recreation Staff to help get the word out. Based on Facebook feedback the community wanted to see more events like this, so with teamwork amongst the multiple Recreation staff to accomplish this goal, "Big Hero 6" was shown to the community on August 8, 2015. Thanks for bringing back a successful event!



*Jodie VanMeerten* from the Administrative Services Department was awarded a STAR Award from the City Manager, Jim Lindley on October 6, 2015. On Friday, October 2, 2105 Jodie was assisting a gentleman and his small child at the City Hall front counter to make a utility payment. While talking with the customer the child had vomited all over the carpet and was upset. Jodie got the child some water and was very compassionate with the father and the child. Jodie immediately had retrieved some cleaning supplies and had taken care of everything with a cheerful smile (as always) and a great attitude. Jodie reassured the man and his child that everything would be okay, provided excellent customer service, and took on the clean up that most could not have done. And, she is so humble that when complimented her on her actions she replied "Well just like another day at home". Jodie always consistently maintains such a positive attitude and professional work ethic.



*Josh Hudson* from the Streets & Utilities Division of the Public Works Department was awarded a STAR Award from the City Manager, Jim Lindley on December 31, 2015. On Tuesday, August 11, 2015 Josh reported and helped stop a fire at the City of Dixon Chamber of Commerce building after hours. Josh and his neighbor held the brush fire back from catching the building on fire until the Fire Department arrived. This was very brave and an outstanding example of service to the community. Thanks Josh!

*Wayne "Bud" Houseman* from the Parks Division of the Public Works Department was awarded a STAR Award from the City Manager, Jim Lindley on December 31, 2015. Keeping three separate swimming pools clean, safe and operational is a huge task, especially with a limited budget and limited staff time. Bud has shown that his dedication to customer service is exemplary, in that, he has come in to work to address many pool issues on his scheduled time off. He has diagnosed problems over the phone when possible and came into work several times on non work days to address mechanical issues/failures. He even left the golf course, in the middle of his game, to work on a pump for one of the pools. Had he not done this, there would have been an ongoing safety issue at one of the pools and it would have been shut down for the remainder of that weekend. He works directly with the Recreation Supervisor and has proven to be a team player when it comes to keeping the aquatic center pools up and running. Thank you for your dedication to customer service and teamwork for the City of Dixon!

